

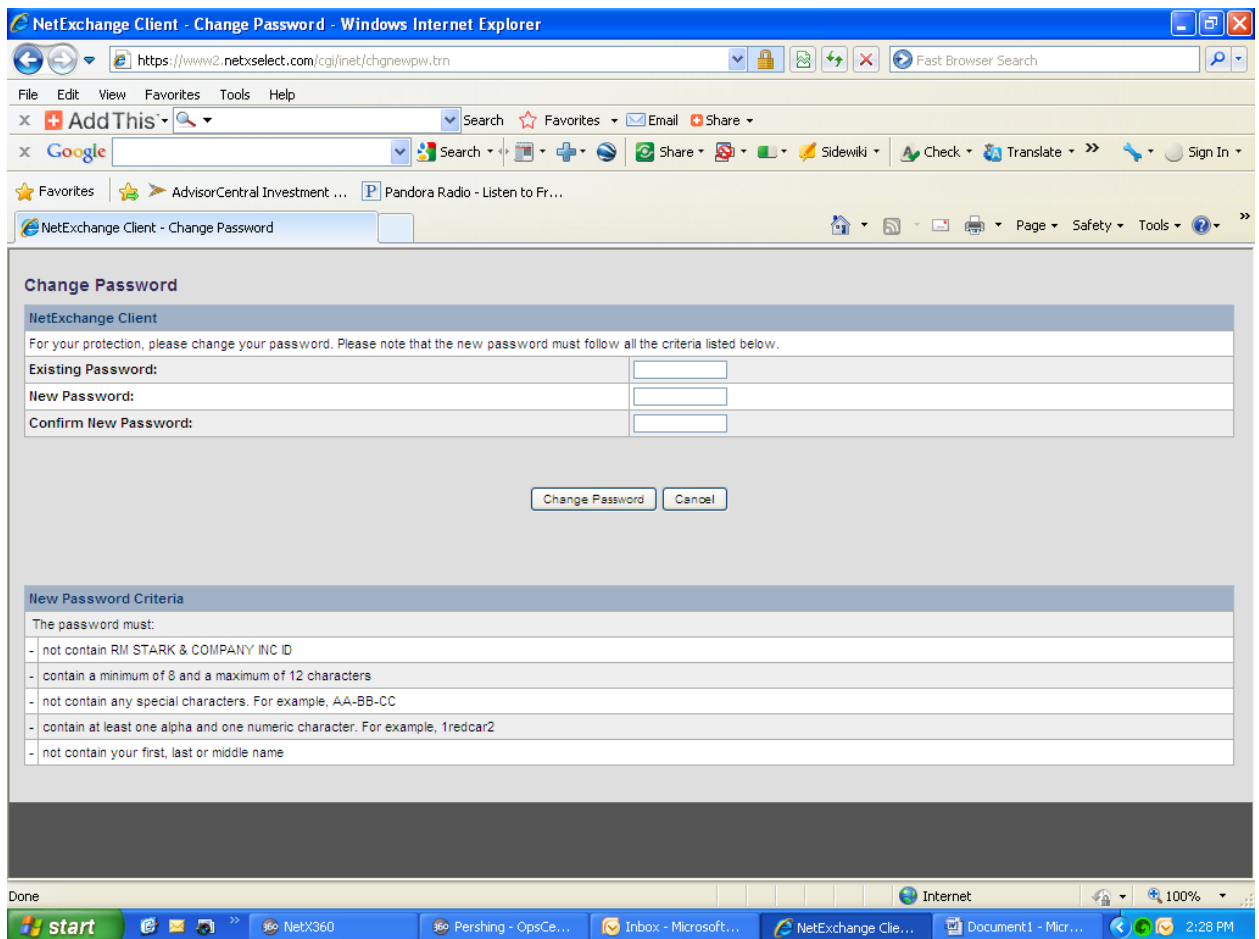
NetX Client Instructions

(Site is case sensitive. Please use lower case letters at all times.)

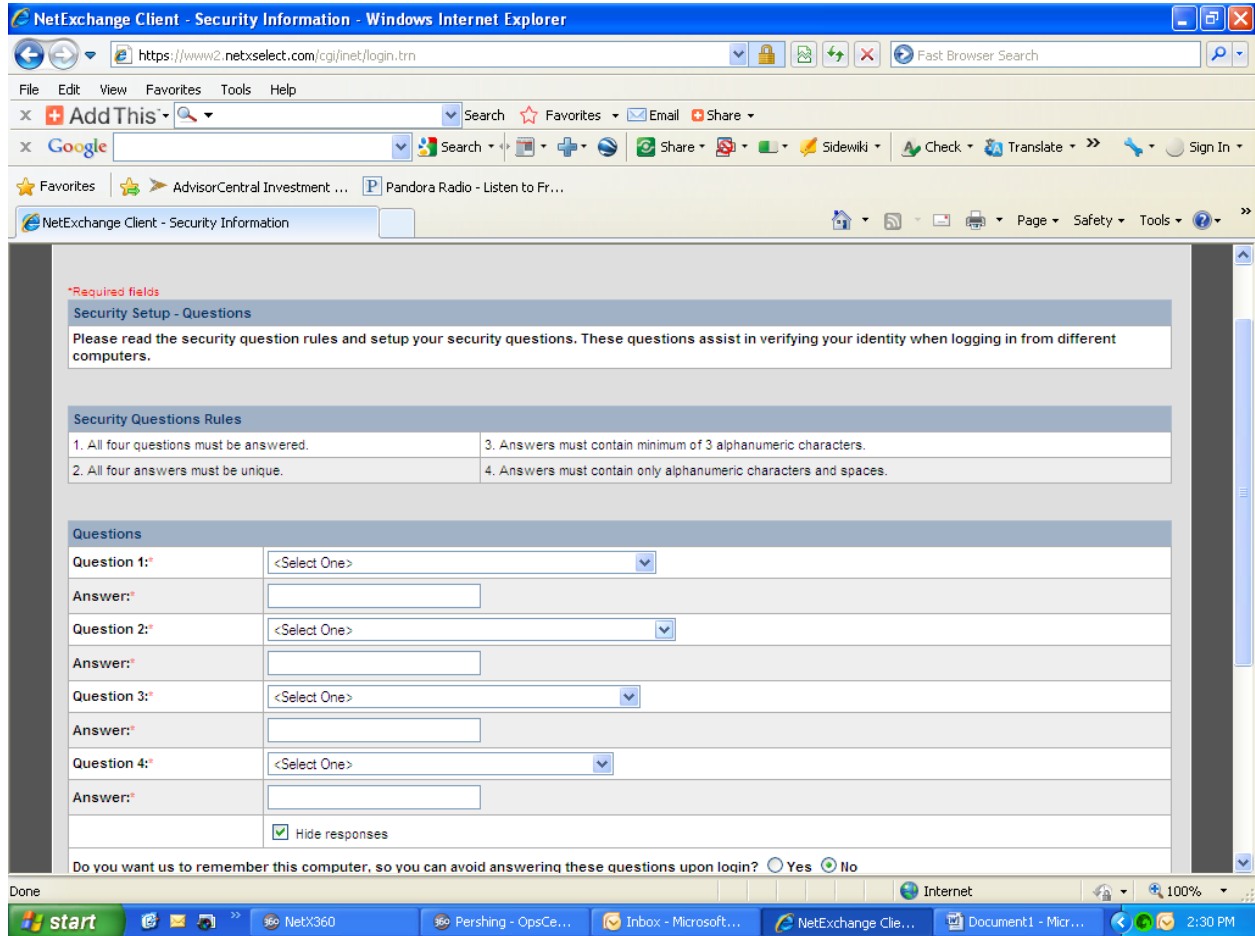
1. Log on to www.netxclient.com
2. Financial Organization Number: **51y**
3. Enter **User ID** provided by R.M. Stark & Co., Inc / Representative

The screenshot shows a Windows Internet Explorer browser window displaying the NetExchange Client website. The browser's address bar shows the URL https://www2.netxselect.com/home_UNIVERSAL.htm. The website's header includes the "netexchange CLIENT" logo and navigation tabs for "Welcome" and "Disclosures". A large banner image features a woman in a professional setting with the text "Welcome to NetExchange Client®". Below the banner, a paragraph describes the platform's capabilities for managing investments online. To the right, a "SECURE LOG ON" box contains a login form with fields for "Financial Organization Number" (containing "51y") and "User ID", a "Continue >" button, and links for "Register Now" and "Check Registration". A "Security Reminder" is also present. The footer includes links for "Asset Protection FAQs", "Pershing Privacy Policy", and "Margin Disclosure", along with copyright information for Pershing LLC, 2011.

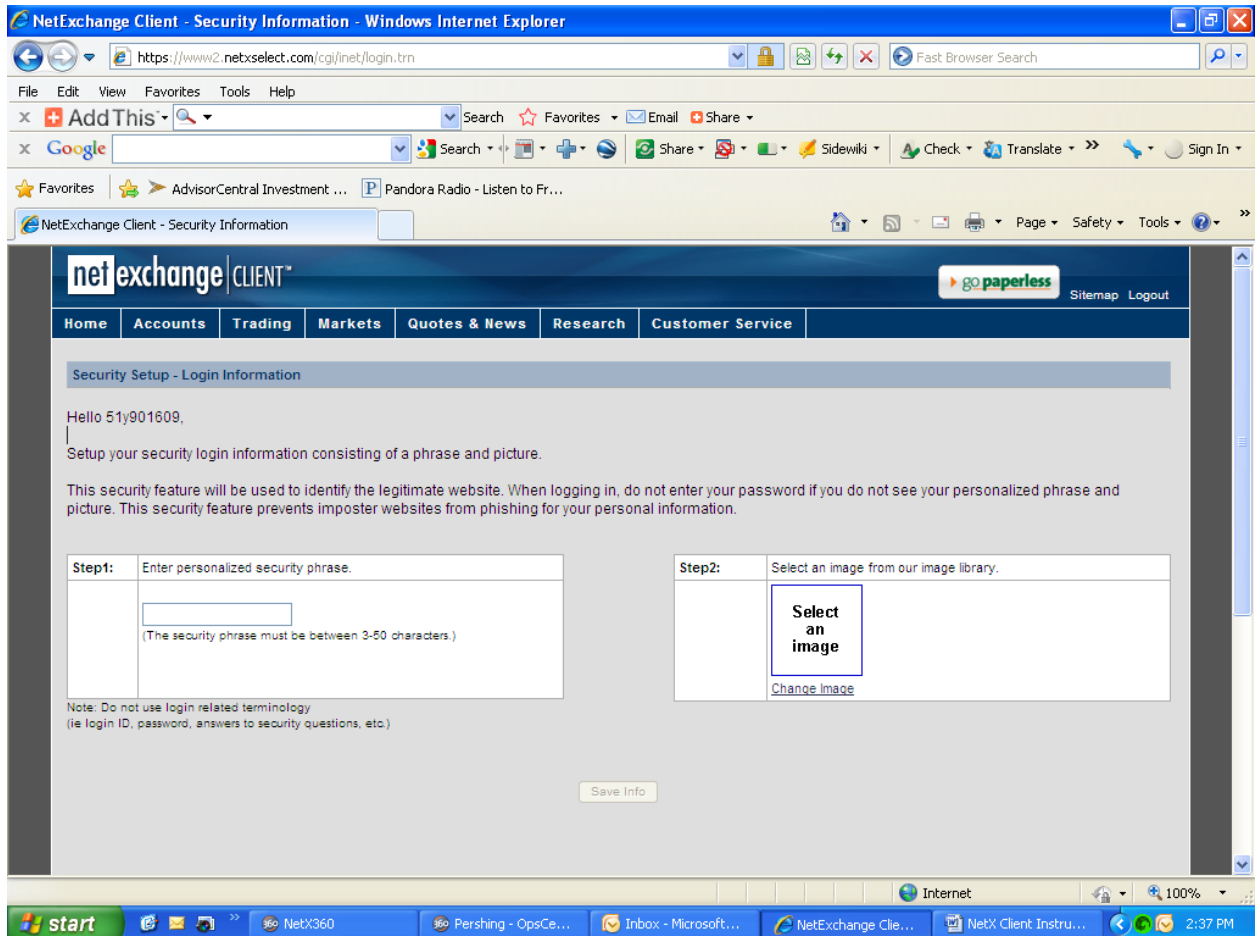
4. Click on Continue. Enter the Temporary/Existing Password provided.
5. Enter a New/Permanent Password and then confirm the password on the following line.
 - a. Please review the password criteria on this screen. The new password must be 8-12 characters long containing letters and numbers. It cannot resemble the account holder's First or Last Names, DOB, or Social Security Number.
6. Click on 'Change Password'



7. You will be prompted to answer four (4) security questions that must ALL be answered.
8. Once all the questions are answered, you will be prompted to review and confirm the answers. Click on Continue.



9. You must then pick a 'Security Phrase' and a 'Security Image'
 - a. Security Phrase must be between 3-50 characters long
 - b. Please click on the 'Change Image' hyperlink to choose your security image.
10. Click on 'Save Info'
11. Your Advanced Security Settings have now been set up and you may browse online.



12. Once this is completed, you may opt to Go Paperless by clicking on the 'Go Paperless' and have your statements and confirmations notifications delivered electronically.
13. Please verify and/or update the email address to have the edelivery notifications emailed
14. Check all boxes of statements, confirmations, notifications, tax forms, and proxy material that you wish to receive via edelivery
15. Click on Save to update your account settings.

The screenshot shows the 'NetExchange Client - Document Delivery' web interface. The main content area is divided into several sections:

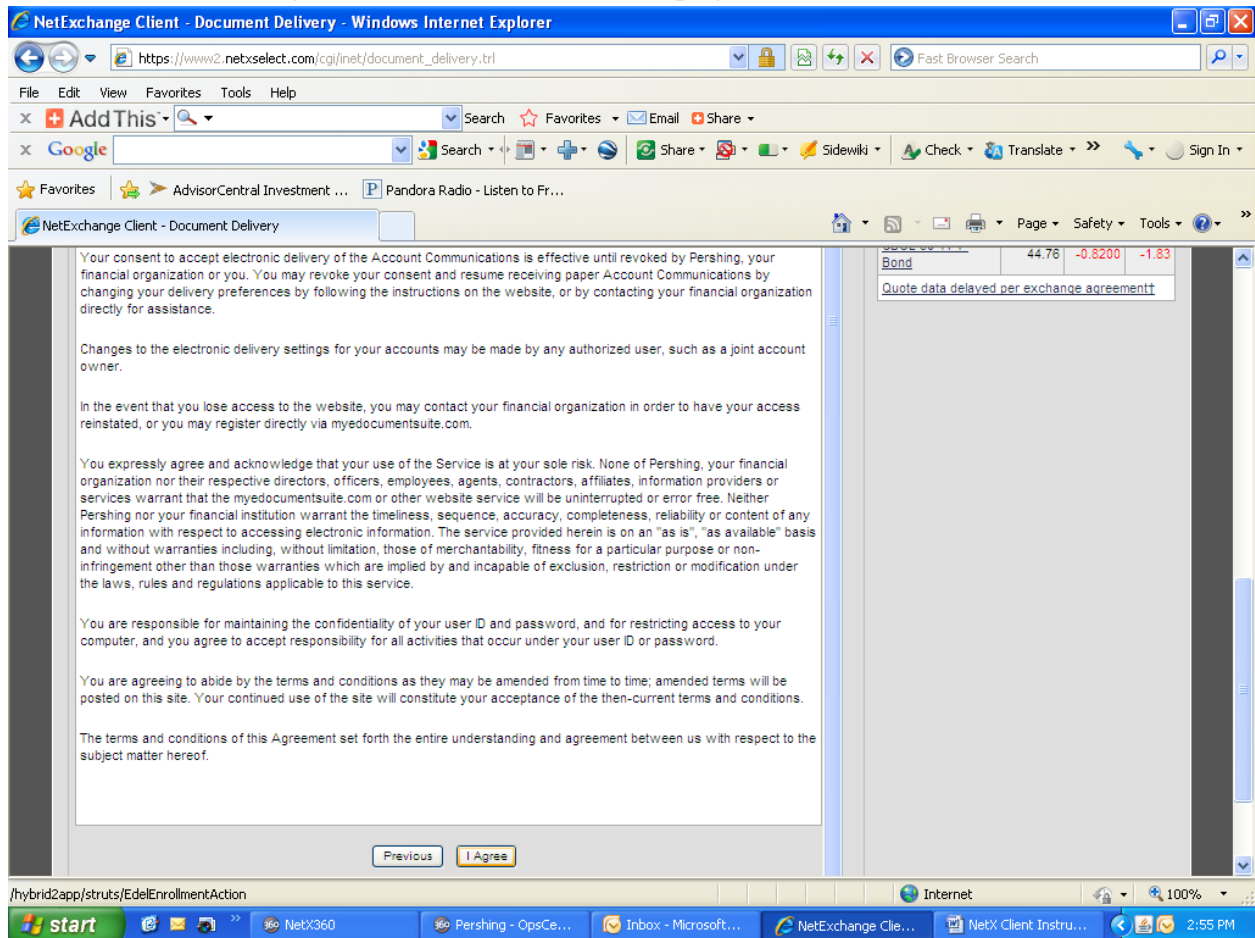
- E-mail:** A table with two rows. The first row shows 'E-mail Address 1: MYEMAILADDRESS@EMAIL.COM' with 'Change' and 'Delete' buttons. The second row shows 'E-mail Address 2: None' with an 'Add' button.
- Document Delivery Preferences:** A table with columns for 'Account #', 'e-Delivery Preferences', and 'E-mail Addresses'.

| Account # | e-Delivery Preferences | E-mail Addresses |
|-----------|---|---|
| 51Y901609 | <input type="checkbox"/> Statements and Reports <input type="checkbox"/> Trade Confirmations <input type="checkbox"/> Notifications ¹ (Documents Included) <input type="checkbox"/> Tax Documents ¹ (Documents Included) <input type="checkbox"/> Proxy/Shareholder Communications ¹ | CASPERSRS@YAHOO.COM * MYEMAILADDRESS@EMAIL.COM <input type="button" value="Select:"/> MYEMAILADDRESS@EMAIL.COM |
- Quick Quote:** Shows a 'Delayed' quote for DJIA with a 'Symbol' field and 'Display' and 'Find Symbol' buttons.
- Market Indices:** Includes a line chart for 'Dow Jones Industrial Average' and a table of market data.

| Market | Value | \$ Chg | % Chg |
|---------------------|----------|----------|-------|
| DJIA | 11915.02 | -65.5000 | -0.55 |
| NASDAQ | 2698.78 | -18.7700 | -0.70 |
| NYSE | 8085.87 | -71.5500 | -0.88 |
| S&P 500 | 1283.55 | -7.2900 | -0.57 |
| S&P Midcap | 916.10 | -5.7300 | -0.63 |
| S&P 100 | 579.70 | -3.2600 | -0.56 |
| Russell 2000 | 774.98 | -4.3000 | -0.55 |
| DJI Y Gold & Silver | 105.14 | 3.2900 | 1.74 |

The browser window title is 'NetExchange Client - Document Delivery - Windows Internet Explorer'. The address bar shows 'https://www2.netxselect.com/cgi/inet/document_delivery.trf'. The taskbar at the bottom shows the Windows Start button and several open applications, including 'NetX360', 'Pershing - OpsCe...', 'Inbox - Microsoft...', and 'NetExchange Clie...'. The system clock shows '2:50 PM'.

16. You will need to accept the Terms and Conditions for the Edelivery Update.
Click on 'I agree' at the bottom of the page.



Once you have completed the set up process for the Edelivery program, you will receive an emailed notification of your Electronic Delivery Enrollment and a mailed confirmation from Pershing LLC within five (5) business days verifying the change in delivery status to your account(s). Please allow approximately ten (10) business days after activation for your account(s) to be fully enrolled in this program. You may receive a statement or confirmation during this conversion time frame.

*** This site is designed to lock out all users if the user has not logged in for 30 days. Please contact your registered representative to have your User ID unlocked if you have exceeded the 30 day log on period or to have your password reset in case you have forgotten it.***